



Instruction to your Bank or Building Society to pay by Direct Debit

Please print and fill in the whole form including official use box using a ball point pen and send it to:

Service User Number

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For EDF Energy official use only.
This is not part of the instruction to your Bank or Building Society

Please complete your name and address details, so we can match this to our records.

Name:
Address:
Postcode:
Telephone:

When would you like to pay?

<input type="text"/>	I/we would like to pay on or soon after (select date between 1-28)
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EDF Energy will write to you and let you know the amount the monthly payments will be 14 days before payment is taken. The monthly amount will be based on the average usage EDF Energy have in their billing system.

Instruction to your Bank/Building Society

Please pay EDF Energy Customers plc Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with EDF Energy Customers plc and, if so, details will be passed electronically to my Bank/Building Society.

Signature (s):
Date:

Freepost RTGA-TTJR-BJRG SME - Customer Registrations EDF Energy Southdownview Way Worthing BN14 8NL

Name(s) of Account Holder(s)

Bank/Building Society Account Number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Branch Sort Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Name and Full Post Address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address:	
Postcode:	

Customer Electricity Reference Number[†]

6	7	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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[†]The Customer Electricity Reference Number is your Electricity Account Number which can be found on your bill.

Please note that some Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

This guarantee should be detached and retained by the payer.

Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit EDF Energy Customers plc will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request EDF Energy Customers plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

- If an error is made in the payment of your Direct Debit, by EDF Energy Customers plc or your Bank or Building Society you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when EDF Energy Customers plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

Please retain this Direct Debit Guarantee Section