

# Instruction to your Banking or Building Society to pay by Direct Debit.



Please complete this form using black ink and return it to the address shown below

To the manager

Bank / Building Society name and address

Postcode

Name(s) of account holder(s)

9 8 2 0 9 8

Bank / Building Society account number

Branch sort code

Originator's identification number

**Instruction to your Bank or Building Society**

Please pay E.ON Next Energy Limited Direct Debits from the account detailed on this instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with E.ON Next Energy Limited and, if so, details will be passed electronically to my Bank or Building Society.

Signed

Date

Second signature if joint account

Date

Banks/Building Societies may decline to accept instructions to charge Direct Debits to certain types of accounts. E.ON Next Energy Limited, PO Box 9289, Nottingham NG1 9DZ. [eonnex.com](http://eonnex.com)

## The Direct Debit Guarantee.

**This guarantee should be detached and retained by the payer.**

This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit, E.ON Next Energy Limited will notify you seven working days in advance of your account being debited or as otherwise agreed.

If you request E.ON Next Energy Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by E.ON Next Energy Limited or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.

If you receive a refund you are not entitled to, you must pay it back when E.ON Next Energy Limited asks you to.

You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

