

YOUR CONTRACT

For the supply of commercial gas and/or electricity services



Hello! And welcome to United Gas & Power.

These contract details are part of our agreements with you, as outlined in the terms and conditions for services from United Gas & Power. Please read these details along with the terms.

YOUR DETAILS

Customer Name:			
Business Type:		Registration No. (If Applicable):	
Business Address:			

PRIMARY CONTACT

Name:			
Phone Number:		Alternative Number:	
E-mail:			

SOLE TRADER/PARTNER/TRUSTEE DETAILS (IF APPLICABLE)

Name:	Address:	DOB:

The above list of Partners is limited to the information provided to us by the Customer. All Partners of the Customer (whether their names are mentioned above or not) are jointly and severally liable for this Contract.

BILLING DETAILS

C/O Managing Agent Name:		E-mail:	
Billing Address:			

CUSTOMER CATEGORY

We have identified you as a:	
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You are a Microbusiness if: 1) You employ fewer than 10 employees (or their full time equivalent) and have an annual turnover no greater than €2 million; or 2) consumer no more than 100,000 kWh of electricity per year; or 3) consume no more than 293,000 kWh of gas per year.

You are a Small Business if you have an annual consumption of electricity of not more than 200,000 kWh, or gas of not more than 500,000 kWh, or you employ fewer than 50 employees (or their full time equivalent), and an annual turnover not exceeding £6.5 million or a balance sheet total not exceeding £5 million.

If you believe you have been incorrectly identified, please contact us.

CONTRACT DETAILS

Start Date:	See Site Schedule	Charges:	See Site Schedule	Payment Terms:	6 days from Invoice
End Date:	See Site Schedule	Volume Tolerance:	None	Termination Fees:	See clause 11: UGP T&Cs
Product Details:	Fully Fixed Fully Inclusive	Payment Method:	Monthly Direct Debit	Options at Contract End:	See clause 8: UGP T&Cs



THIRD PARTY INTERMEDIARY (TPI) APPOINTMENT & FEES


You appointed a TPI to liaise with us:

Name of TPI:		Uplift in Standing Charge (per day):	pence
TPI Fees (£'s):		Uplift in Unit Rate (per kWh):	pence

If you are a Microbusiness or Small Business customer, we only work with TPIs that are members of qualifying alternative dispute resolution (ADR) scheme provided by the Energy Ombudsman. More information can be found on the Energy Ombudsman's website [here](#).

The TPI Fee Total is an estimated total of the fee we will pay the TPI associated with agreeing this contract. It includes any uplift in the standing charge and/or the cost per kWh of energy you use, calculated based on your Annual Quantity/Estimated Annual Consumption (AQ/EAC). The actual fee you pay over the contract period may vary if your consumption differs from your AQ/EAC.

DIRECT DEBIT DETAILS

Name on Account:		
Account Number:		
Bank/Building Society:		
Sort Code:		

Direct Debit Guarantee:

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit UGP will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request United Gas & Power to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit by United Gas & Power or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when United Gas & Power asks you to. You can cancel a Direct Debit at any time by simply contacting your bank or building society.

CONTRACT ACCEPTANCE

By accepting this contract, you confirm:

- You have the authority to agree to this contract on behalf of the Customer, and that the meter(s) detailed in the Site Schedule are used exclusively for business purposes.
- You understand and agree to be bound by United Gas & Power's general terms and conditions, found on our website [here](#). A copy can be requested at any time. You will receive a copy of your Principal Terms accompanied by our Welcome Letter in the days following acceptance.
- You understand that United Gas & Power's supply of services to the site(s) is conditional on the acceptance of your application and these contract details.
- Your energy account with us will be paperless (i.e. we will not send you any routine hard copy communications, invoices etc. by post). You agree to receive communications through email, SMS/ Text messages (sent to the contact details you have provided to us). Additionally, you agree to manage your account, and particularly view your invoices through the MyUGP Customer Portal. Login details will be sent to you along with your Welcome Letter.

I have read the above, the UGP Terms & Conditions for Supply and the Micro Business Conditions, understand and accept the same. Yes ☐

SIGNATORY DETAILS

Full name:	
On Behalf of:	

If you are not a director/authorised employee of the contracting party, we will require written confirmation of your authority to enter into contracts on their behalf.

Position within Organisation:			
Signature:			
			Date: