

EDF Energy Supply Contract



TPI Name	QDSS Number	Sales Type
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Business contact details

Business name*	
Contact name*	
Business type*	Business reg number
Trading as*	Email address
Telephone*	Mobile
*The details entered must be the legal entity with the responsibility / liability under the Supply Contract Terms and Conditions.	

Supply details

Supply name	
Supply address	
Town, County	Postcode

Billing details (if different from supply address)

Billing name	
Billing address	
Town, County	Postcode

Electricity (for multisite meter contracts, please see appendix 1)

Product code					
Standing charge (p/per day)				Unit rate (p/per kWh)	
Unit rate (p/per kWh)	Day	Night	Off peak	Eve/Wknd	
Price review date	DD	MM	YYYY	S	
Price review notice date	DD	MM	YYYY		
Meter serial number		Meter type		EAC	

Gas (for multisite meter contracts, please see appendix 1)

Product code					
Standing charge (p/per day)				Unit rate (p/per kWh)	
Price review date	DD	MM	YYYY	MPRN	
Price review notice date	DD	MM	YYYY	Meter Serial Number	
Meter serial number		Tariff type		AQ	

Third Party Intermediary Commission Payment

Total Commission Payment (£)

Electricity Day Unit Cost (p/per kWh)	Electricity Evening/Weekend/Off Peak (p/per kWh)
Gas Day Cost (p/per kWh)	Electricity Night/Off Peak Unit Cost (p/per kWh)

More about your current supply

Current supplier for electricity and gas	Electricity	Gas	
Fixed term contract details	Electricity	Gas	
End date	DD	MM	YYYY
End date	DD	MM	YYYY

Preferred payment

I have agreed to pay by	
Expected yearly spend (excluding VAT & CCL) £	
Agreed electricity standard payment amount^ (inc relevant VAT & CCL) £	
Agreed gas standard payment amount^ (inc relevant VAT & CCL) £	

*Your agreed monthly amount is based on your consumption, payment method and contract(s). If any of these change, your payment amount may adjust accordingly. If your contract is Direct Debit only, changing your payment method may result in moving onto other prices which could be more expensive. Please ask the sales representative for further details. All prices shown are exclusive of Climate Change Levy (CCL) and VAT.

The Principal Terms

We've tried to summarise what we believe to be the key terms, but they're all important and you may have a different view of what is most significant to you. That's why it's important you read our full terms and conditions and let EDF know if you have any questions.

- The supply contract you are entering into will become legally binding from when EDF accepts your signed or verbal agreement. The expiry date of the initial Fixed Term Period is stated on your contract along with the prices which will apply during the Fixed Term Period.
- As this is a Fixed for Business Online contract, your prices will not change during your contract term except under some limited circumstances where we can change the fixed price in your contract, such as if you do not comply with the terms of the contract or if there is a new cost imposed on EDF related to us providing your supply.
- If you have come to EDF through a third party intermediary (TPI), we will have notified you of any TPI Costs as part of your contract pack.
- Before your contract comes to an end, we'll write to you with your renewal options at least 60 days before the end date. We will automatically move you to a variable price tariff if we don't hear from you. This variable price tariff can be ended or renegotiated any time.
- If you want to end your contract early you will incur an Early Termination Fee. This is calculated based on your consumption and the time left until the end of your contract. To switch supplier at the end of this contract, you will not need to provide any notice, just clear any outstanding balance.
- Your chosen Payment Method will affect pricing. If your payment method changes from Direct Debit your prices will increase by 10p per day on your standing charge and 1p per kwh on your unit rates.

- You are ultimately responsible for payments for any charges incurred in accordance with these terms.
- Any bill that is not paid on time may be subject to a Late Payment Charge. It could also result in our request for a security deposit or installation of a prepayment meter to collect your outstanding balance and any ongoing charges. Please ensure that you keep your contact information up to date.
- EDF's acceptance of your contract is conditional on EDF obtaining satisfactory results from any credit check.
- If you do not have a smart meter you agree to have one fitted. You can arrange to have a smart meter installed by visiting edfenergy.com/sme-business/smart-metering and logging into your MyAccount or by calling EDF on **0333 912 9959**
- By agreeing to enter into this contract, you authorise EDF to contact the Local Network Operator to obtain details of the supply numbers for each of the Premises covered by this Agreement.
- By agreeing to enter into this contract you are confirming that you are authorised to enter into this contract on behalf of the customer and confirm that all information provided to EDF is correct and complete and that you will inform the customer of all the information EDF has provided to you.

Signing up for this tariff means you agree to:

- Manage your account entirely online - you won't have access to our call centre, but our Help Centre is available 24/7.
- Provide a valid email address and register for MyAccount if you prefer phone support, this tariff isn't for you.
- Receive your bills, account information and updates electronically - paper communication isn't an option with this tariff.

- Pay your bills by Direct Debit Whole Amount Monthly and/or PAYG - if you cancel your payment type, EDF may transfer you to our 'Extended Supply Contract Prices', which is likely to be more expensive.
- That if you do not have a smart meter you agree to have one fitted. You can arrange to have a smart meter installed by visiting edfenergy.com/sme-business/smart-metering and logging into your MyAccount or by calling EDF on **0333 912 9959**. If you do not have a smart meter installed within 3 months of becoming eligible for a smart meter your contract may come to an end. EDF will then continue to supply you on our Extended Supply contract terms until:
 - you enter into a new contract with EDF or
 - you change supplier.

There are some meters that are unsupported which are:

- the Supply of electricity through meters with a Profile Class other than 3 or 4;
- the Supply of energy to Unmetered Premises;
- the Supply of energy to any Premises where the metering arrangements are not compatible with our Billing system; or
- any Supply or site which is deemed unsupportable due to our price, process or system limitations.
- However for full details please see our T&C's edfenergy.com/smallbusiness/tariffs/terms-conditions

If you have a non-standard meter type or for technical reasons we cannot install a smart meter, EDF will not transfer your tariff onto our Extended Supply contract terms.

EDF's Extended Supply contract has a different price to this tariff. You can find details at edfenergy.com/extendedSupplybusinessprices

Signature(s) (on behalf of customer) X	Print full name			
Job title	Signed date	DD	MM	YYYY

Direct Debit - Instruction to your Bank or Building Society to pay by Direct Debit

Service User Number

5	7	3	6	2	7
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Bank or Building Society Account Number

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Branch Sort Code

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Name(s) of account holder(s)	To: The Manager Bank/Building Society		
	Address:		
	Postcode		

For EDF official use only. This is not part of the instruction to your Bank or Building Society.

Your name(s)			
Company			
Address			
Postcode		Telephone	

Instruction to your Bank or Building Society

Please pay EDF Energy Customers Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that the Instructions may remain with EDF Energy Customers Ltd and, if so, details will be passed electronically to my Bank/ Building Society.

Signature(s) X	Date	DD	MM	YYYY
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Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts.

Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

If there are any changes to the amount, date or frequency of your Direct Debit, EDF Energy Customers Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request EDF Energy Customers Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request

If an error is made in the payment of your Direct Debit, by EDF Energy Customers Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - if you receive a refund you are not entitled to, you must pay it back when EDF Energy Customers Ltd asks you to

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Appendix 1

Multi-site information

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